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## **Results from the Bluffton Police Department Citizen Satisfaction Survey**

Bluffton Police Department wants to thank all the citizens and visitors for their participation in the Citizen Satisfaction Survey that we conducted during the month of September. The purpose of the survey was to obtain a benchmark for the level of public satisfaction or dissatisfaction with our police service. We wanted to gain a better understanding from the community we serve on how you feel we are performing our duties and what, if needed; we could do to improve our police services. We knew that due to the nature of our mission, we would receive some negative feedback, some of which we may not want to hear but needed to hear.

It is important to us at the Bluffton Police Department that the Citizens and Visitors of Bluffton know that your input is paramount to our Vision Statement "Committed to Community".

In the spirit of true transparency, included are the comments we received from the survey. Since you participated, we thought it was only fair to show you the results. In fairness, we did redact specific names as the written opinions that were made could not be verified. To view the survey results, please click on the link below:

**2014 Citizen Satisfaction Survey Results**